



Anti-Counterfeit Policy

Toby Electronics Ltd places the confidence that customers have in our business and the products that we sell extremely highly. As a fully authorised distributor Toby Electronics Ltd only supplies new components, purchased directly from original manufacturers. Our partners form a supply chain network of world-class original manufacturers and a collection of trusted authorised and accredited manufacturers. This ensures Toby's customers never have to worry about the possibility of counterfeits, as the chain of custody concerning a component cannot be comprised by external unauthorised interference. Meticulous record keeping, secure inventory tracking and quality inspections maintain that components ordered from Toby are the highest quality. Toby Electronics Ltd only uses audited and proven suppliers for purchases of components. These components are verified on receipt and held in a secure warehouse. Toby's quality system is accredited to BS EN ISO 9001. Batch Traceability ensures Toby Electronics Ltd products show batch codes on the packaging. The batch code enables the original component, and any sub-component, to be traced back to their origin.

If any counterfeit product is suspected to have entered our supply chain, we have processes and mechanisms in place to identify that affected products are withdrawn from sale and securely quarantined. Where applicable Toby will also work with our suppliers to implement a product recall and assist our suppliers in verifying the authenticity of possible counterfeit products.